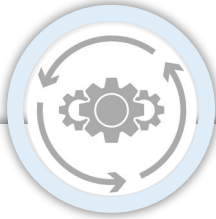


Streamline & Simplify: Key Benefits of Harvard's ASP APP and Portal



Streamlined Process

Client Portal integration offers faster response time to NTE requests, Time Extensions, and additional details needed.



Dynamic Status Changes

System will automatically update statuses. Less time required to update work orders.



Timely WinTeam Ticket Numbers

CSC is notified instantly when a WinTeam ticket is needed. No more back & forth emails and calls.



User Management

ASP Managers can add users, assign jobs, and perform password resets. Less reliance on CSC and Harvard Ops to facilitate.



Report Site Issues

ASP Manager can submit job site issues through Harvard Central. No need to email or call to report site issues.



Real-Time Updates

Receive real-time notifications with status updates. Provides accurate and clear work order statuses.



Improved Communication

Direct communication within the Work Order system. No more back & forth emails and calls.



Increased Efficiency

Assigning, updating, and closing work orders is automated. Less reliance on CSC and Harvard Ops to facilitate.